# How to Increase eCommerce Sales by Integrating SEO & PPC





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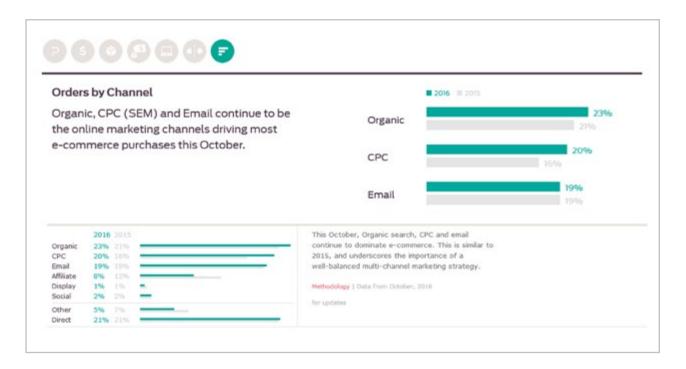
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#### Introduction

# SEO & PPC are Top Revenue Driving Channels

According to a recent study by eCommerce Pulse of over 100 million shoppers buying over \$40 billion in goods from across 100+ US retailers, SEO and PPC were the top revenue driving channels accounting for a staggering 43% of eCommerce sales between them.

From working with over 1000 website teams since 2000, we know that for many



retailers, SEO and PPC can drive a substantially higher proportion, sometimes accounting for as much as 50-80% of a retailer's online revenue, as well as contributing to instore and phone sales.



#### Multi-Million Pound Increases Achieved

For one retailer, integrating their SEO and PPC channels using the ThoughtShift Digital Marketing Methodology led to an additional £2 million in eCommerce sales in under 12 months - more than doubling their revenue from SEO and PPC channels, whilst keeping their marketing budget the same.

So, after years of debate over the best eCommerce SEO or PPC strategies and how best to manage each channel, the real question is what is the best way to integrate these 2 often siloed search disciplines?

# Integrating eCommerce SEO & PPC is the Key

As award-winning search engine marketing specialists proven to increase eCommerce sales for retailers with turnovers from tens of thousands to tens of millions, we've learned exactly how to integrate SEO and PPC to continuously deliver record-breaking revenue.

With literally millions in sales left on the table every year by managing SEO and PPC separately, this guide reveals our best practice SEO & PPC integration techniques for creating stratospheric leaps in eCommerce sales using our ThoughtShift Digital Marketing Methodology.

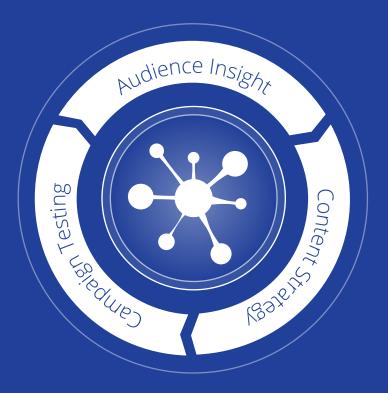
Best regards

Helen Trendell
ThoughtShift
Co-Founder & Managing Director



#### How to Increase eCommerce Sales By Integrating SEO & PPC

# ThoughtShift Digital Marketing Methodology™



The ThoughtShift Digital Marketing Methodology is a relentless cycle of 3 agile marketing phases that continuously delivers record-breaking revenue, ROI and rankings.

# Phase 1: Audience Insight

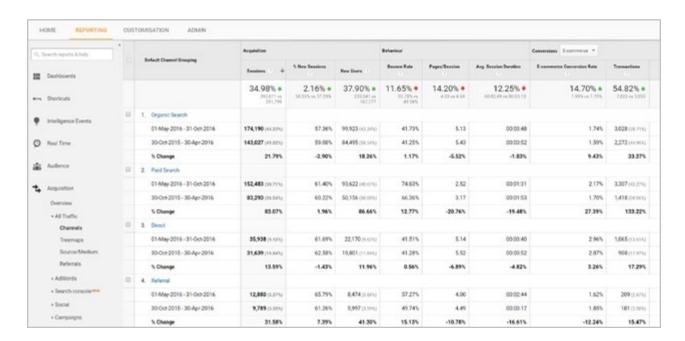
The Audience Insight phase gathers existing data from Google Analytics and Google AdWords to then enable performance to be analysed and performance insights to be created.

#### Performance Data Discovery

Paid search revenue



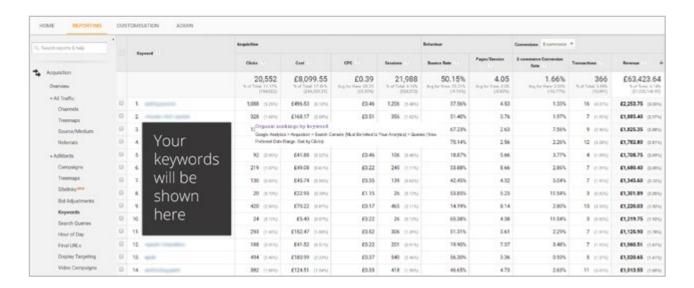
Google Analytics > Acquisition > All Traffic > Channels > Paid Search (Compare Preferred Date Range)



#### Paid search revenue by keyword



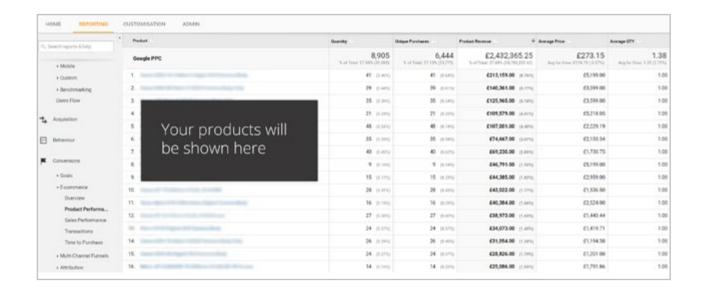
Google Analytics > Acquisition > AdWords > Keywords (View Preferred Date Range, Sort by Revenue)



#### Paid search revenue by product



Google Analytics > Conversions > E-commerce > Product Performance (View Preferred Date Range, Filter by Google PPC or Paid Traffic Segment, Sort by Revenue)

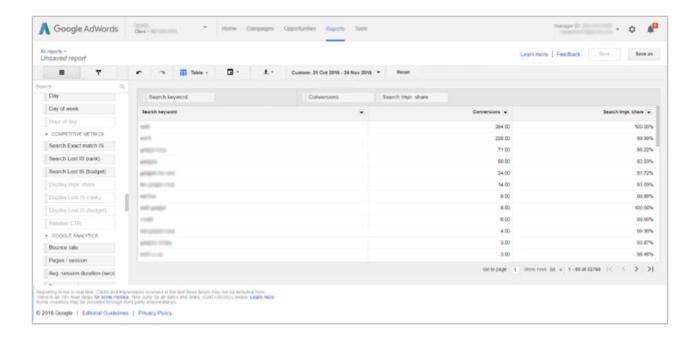




#### Paid search impression share by keyword



Google AdWords > Reports > Search Keyword + Search Impression Share + Conversions > (View Preferred Date Range, Sort by Conversions)



#### Organic search revenue



Google Analytics > Acquisition > All Traffic > Channels > Organic Search (Compare Preferred Date Range)

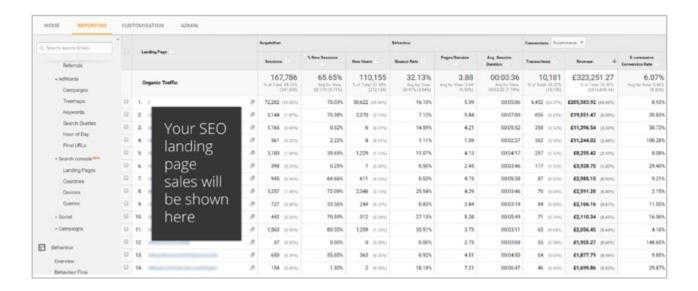




#### Organic search revenue by landing pages



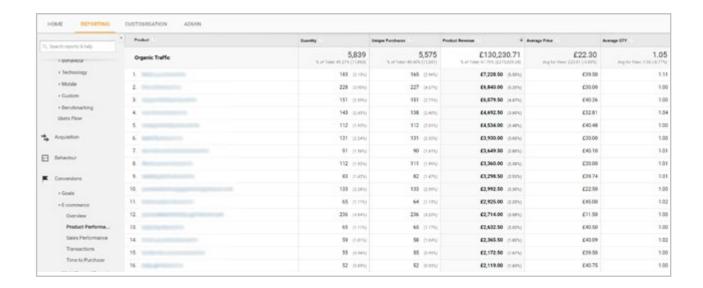
Google Analytics > Behaviour > Site Content > Landing Pages (View Preferred Date Range, Filter by Organic Traffic, Sort by Revenue)



#### Organic revenue by products



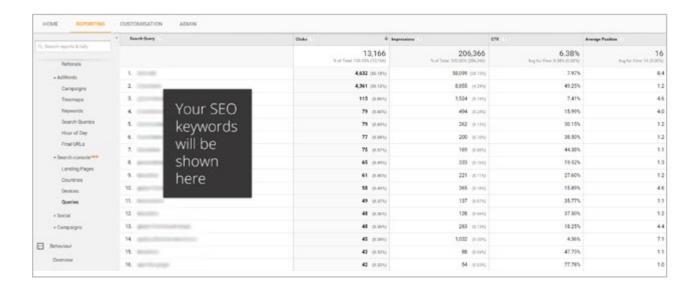
Google Analytics > Conversions > E-commerce > Product
Performance (View Preferred Date Range, Filter by Organic Traffic
Segment, Sort by Revenue)



#### Organic rankings by keyword



Google Analytics > Acquisition > Search Console (Must Be linked to Your Analytics) > Queries (View Preferred Date Range, Sort by Clicks)



#### Performance Analysis

- Which paid campaigns have driven the highest volume of sales?
- Which paid keywords have driven the highest volume of sales?
- Which product sales from paid search have driven the highest volumes of sales?
- Which keywords have an impression share of <100% and have also sent paid revenue?</li>
- Which keywords have an impression share of <100% and have the highest conversion rates?</li>
- Which keywords have an impression share of <100% and have the highest average order values?</li>
- Which product sales from organic search have driven the highest volumes of sales?

SEO and PPC were the top revenue driving channels accounting for a staggering 43% of eCommerce sales between them



- Which landing pages from organic search have driven the highest volume of sales?
- Which page 1 keyword rankings correlate with the top organic revenue driving pages and products?
- Which keywords appear to be driving product/page revenue that relate to SEO campaign work?

#### Performance Insights

#### **PPC Insights**

- Top PPC campaigns driving revenue
- Top PPC revenue driving keywords
- Top PPC products driving revenue
- Best PPC revenue gap keywords (not appearing at the top of Google 100% of the time)
- Best PPC conversion rate gap keywords (not appearing at the top of Google 100% of the time)
- Best PPC average order gap keywords (not appearing at the top of Google 100% of the time)

PPC drives 20% of eCommerce sales

Best short term PPC revenue keyword
 opportunities from all best conversion sources
 including PPC and SEO (not appearing at the top of Google and with the
 biggest opportunity to increase revenue if the cost per click were to be
 maintained)

#### SEO Insights

- Top SEO products driving revenue
- Top SEO pages driving revenue



- Best SEO revenue opportunities from PPC top performing keywords (not at top of page 1)
- Best SEO revenue opportunities from PPC top performing products (not at top of page 1)
- Best SEO revenue opportunities from SEO top performing pages (not at top of page 1)
- Best SEO revenue opportunities from SEO top performing products (not at top of page 1)

SEO drives 23% of eCommerce sales

Best short term SEO revenue keyword opportunities
from all data sources including SEO and PPC (not at
page 1 AND where the annual revenue generated is worth multiple times
more than the campaign investment required AND where the domain
authority score of the competitor pages ranking on page 1 is less than a gap
of 15 domain authority score points)

# Phase 2: Content Strategy

The Content Strategy phase draws upon the performance insights gained in the first phase to create paid media, onsite content and offsite content marketing strategies using both SEO and PPC data.

#### Paid Media Campaign Strategy

- Shift paid media budget to top revenue driving Google Shopping Campaigns
- · Shift paid media budget to top revenue driving Google AdWords Campaigns
- · Optimise existing and create new ad groups for the best PPC revenue driving



keywords using budget saved from lowest performing PPC campaigns

- Optimise existing and create new ad groups for the best SEO revenue keyword opportunities using budget saved from lowest performing PPC campaigns
- Create 2 versions of ad copy for all ad groups to A/B test using previous best performing ad copy
- Optimise the existing shopping feed or set up a shopping feed for all available products, adding negative keywords to the best sales driving products

#### Onsite Content Strategy

- Review top landing pages and product pages driving revenue to identify if there are content gap opportunities to apply keyword variations (relevant to each particular page) from the top revenue driving PPC keywords to any of the following whilst maintaining the current positions of all organic ranking keywords across:
  - title tags
  - meta descriptions
  - body content
  - internal links

revenue.

- Ensure that no organic keywordscurrently
  ranking on page 1 and likely to be sending revenue due to the correlating top
  SEO landing pages and product pages have been moved further to the right or
  down the page as this will potentially reduce those rankings and subsequent
- Benchmark Google AdWords Quality Score for campaigns where the rganiclandingpages optmised match destination URLs used in paid media campaigns

Best practice SEO and PPC integration continuously delivers record-breaking revenue



#### Offsite Content Marketing Strategy

- Create an offsite content marketing strategy for the target list of best short term SEO revenue driving keywords including a mix of different domain authority development tactics to grow the page authority scores, ranking positions, SEO traffic and SEO revenue of the associated pages including:
  - Product or category coverage on 3rd party blogs where the theme of the blog relates to the brand's product portfolio or helps the audience within the customer buying journey (such as a "How to choose the best curtains for bay windows")
  - Brand mentions and/or links to the target landing pages from the creation of digital PR opportunities via digital magazines, forums, discussion boards and social networking
  - Product reviews on 3rd party review platforms such as Feefo or Trust Pilot (where the 5 star ratings are approved for use in PPC campaigns)
  - Social bookmarking of product images and blog editorial images
  - Directory listings in shopping guides for relevant audiences and group purchasing audiences such as personal assistants shopping for corporate gifts or events
  - Promotion of any discount codes or special offers on money saving sites and blogs



# Phase 3: Test Campaigns

The Test Campaigns phase puts the previous Content Strategy phase into practice to implement paid and organic media campaign tests on an agile basis.

#### Paid Media Campaign Tests

Increase bids on best PPC short term revenue keyword opportunities to increase positions and win the click

- Monitor performance impacts of new PPC bid adjustments to see if the increased keyword position achieve:
  - · Increased search impression share
  - click through rates
  - Increased PPC revenue
  - Increased PPC conversion rates
  - Increased QualityScore
  - Lowered Cost Per Click
  - Lowered Cost Per Acquisition Costs
  - Increased PPC Return on Ad Spend
- Continuously identify lowest-performing PPC campaigns, pausing ad groups, keywords and ads that are proven to not convert as well as other variations, shifting budget into the campaigns that do generate the very best sources of revenue (as identified by returning to the Audience Insight phase and repeating the cycle)

Integrating SEO and PPC creates stratospheric leaps in eCommerce sales



#### Organic Media Campaign Tests

Implement onsite content recommendations to increase the volume of keyword variations each page ranks organically for

- Roll out offsite content marketing strategies to increase the SEO ranking positions, SEO traffic, SEO revenue and SEO conversion rates of the shortterm target keyword list
- Monitor performance impacts of SEO traffic, SEO revenue and SEO conversion rates to optimised landing pages relating to the onsite optimisation and short term target keywords
- Monitor performance impacts of PPC Quality Score, PPC traffic, PPC revenue and PPC conversion rates to organically optimised landing pages
- Continuously identify the best-performing SEO campaigns, shifting more resources into the campaigns that generate the very best sources of revenue until the number 1 position is achieved (#1 can get a click through rate of 100% and #10 might only get 1%) and once in maintenance mode, shift SEO resources to test new keywords with proven revenue potential from PPC (as identified by returning to the Audience Insight phase and repeating the cycle).

# Ready to find your digital marketing happiness?

Email: <u>hello@thoughtshift.co.uk</u>

Visit: <u>www.thoughtshift.co.uk</u>

Call: 01273 727647

